

Warranty

Our frames are warranted against manufacturers defects for a period of one (1) year. Frames that are damaged are not warranted and will be replaced at 50% off for a period of (1) year. Determination of frame warranty will be made on a case by case basis upon examination of the frame.

Our lenses are scratch resistant. These lenses are not warranted against scratching. Our lenses with antireflective technology come with a one (1) year unconditional warranty. These lenses will be replaced at no charge one (1) time during the warranty period.

Payment

It is customary to pay when services are rendered. Patients with insurance are responsible for any deductibles or co-payments. It is your responsibility to know your insurance benefits. If your insurance denies benefits, you are responsible for payment. Please be aware that prescription eyewear is custom ordered for each individual and therefore non-refundable. There is no money refunded for services or products. Orders must be picked up within sixty (60) days or deposit will be forfeited. A deposit is required when placing all orders.

Copies of our policies are available upon request.
Thank you for allowing Eyedeals Optometry to serve you.